



The Insider

CARSTAR
Quality Collision Service
January 2007

THIS COULD SAVE YOUR LIFE

I wonder how many people know about this?

A 36 year-old woman living in Kilgore, Texas had an accident several weeks ago and totaled her car. It was raining, though not excessively, when her car suddenly began to hydro-plane and literally flew through the air. She was not seriously injured, but she was very stunned at the sudden occurrence!

The driver thought that she was being cautious by setting the cruise control and maintaining a safe consistent speed in the rain, but when she explained to the patrolman what had happened, he told her something that every driver should know— NEVER DRIVE IN THE RAIN WITH YOUR CRUISE CONTROL ON!

The Highway Patrolman explained that if the cruise control is on and your car begins to hydro-plane, your car will accelerate at a higher rate of speed when your tires lose contact with the pavement, and you take off like an airplane, which is exactly what happened to this unsuspecting driver.

So, in order to avoid this hazardous condition, be safe and only use the cruise control when the roads are nice and dry!



WHAT WOULD YOU DO IN CASE OF AN ACCIDENT OR MECHANICAL BREAKDOWN?

Recent statistics from the American Automotive Association Foundation for Traffic Safety indicates that more than 500 pedestrians were killed on the nation's interstate highways annually, one-third of which were motorists who had run out of gas, been involved in an accident or whose vehicle had broken down.

If your car breaks down, do the following:

- Remain inside your car and keep your doors locked at all times. Roll windows down enough just to get fresh air.
- Raise the hood of the car.
- If someone stops to offer assistance, ask them to call the police. Do not accept a ride!
- Carry your cell phone with you at all times; you never know when you may need it.
- Join a roadside assistance program. We recommend AAA Plus.



Think about this for a moment...



You're out driving on the road when all of the sudden your car breaks down and won't start up again or you are involved in a collision. Now what? This is why we are advocating enrolling in a roadside service assistance program. We recommend AAA Plus to our family and friends. Here's why:

Within 100 miles:

If you have AAA Plus, the towing service will deliver your vehicle and you to the service center where you normally have your vehicle repaired, and they will tow it there FREE!

Far from home:

What if your car breaks down out of state? You can have your vehicle towed to the closest AAA Approved facility. Then, have the repair facility call the service center where you normally have your vehicle repaired. Cars are complicated, and you may not know if you are being taken advantage of. In order to ensure that you are getting the correct information about the necessary repairs, why not contact the Service Center you normally trust with your automotive needs and have them talk directly to the mechanic who will be working on your car. This way you have an expert who will protect your interests.

THE HIDDEN ADVANTAGE

What happens if you are not satisfied with the repairs to your vehicle performed by a AAA approved shop?

Instead of trying to get a resolution to your concerns on your own, AAA will assist you by mediating unresolved issues related to loss, damage or unsatisfactory workmanship. In other words, you are not alone if you experience a problem with AAA approved service providers.

Are you interested in receiving our newsletter by email? Do you have a suggestion for a future article? Have you ever received a piece of advice that made you a better driver? If so, we'd love to hear from you! Please send your ideas, thoughts and questions to:

information@clevelandcarstar.com

THIS INFORMATION IS BEING PROVIDED TO YOU AS A PUBLIC SERVICE FROM THE EXPERTS IN ALL YOUR AUTOMOTIVE NEEDS



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